# PENSION FUNDamentals<sub>©</sub>

Trustee Development Seminar III

**Benefits Administration** 

#### **MAPERS**

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# Objective for Trustee Development Seminar III

To provide retirement system trustees and plan professionals a general overview regarding the administration of service and disability pension benefits.

## Fiduciary Responsibilities of the Retirement Board

- Legal Duty Board must act in the BEST INTEREST OF THE FUND.
  - The Board of Trustees is vested with the administration, management and operation of the Retirement System.
  - Trustees must "act with the same care, skill, prudence, and diligence under the circumstances then prevailing that a prudent person acting in a similar capacity and familiar with those matters would use in the conduct of a similar enterprise with similar aims."

## Fiduciary Responsibilities of the Retirement Board

- Balancing Act Ensure members receive all entitled benefits:
  No More, No Less.
- Autonomy
  - Board has specific duties, responsibilities, and authority.
  - Board's ability to act independently (fair and impartial) is paramount.
  - Board's responsibilities may not always align with objectives of: employer, union, or individuals.

## Regular Service Retirement

- Service Retirement Procedures
  - Detail the people, process and timing
- Application for Service Retirement
- Acknowledgement of Retirement Application
- Retirement Allowance Form
- Approval of Service Retirement

### Other Service Related Issues

- > 402 Notice Plan administrators must furnish written explanation of rollover rules to distributees.
- Eligible Domestic Relations Orders
- Verifying Information
- Re-Employment of Retirees
- Death Records Search
- Basis Recovery Tax Reporting / Withholding

#### Standardizing the Disability Claim Process

- Time is Money
  - Efficient administration reduces cost
  - Reduces member questions: mutual benefit
- Establish written guidelines
  - Consistency of administration
  - Promotes effective / efficient processing of benefits
  - Supports proper payment of benefits
  - Ensures due process
  - Protection against arbitrary / capricious action

#### Standardizing the Disability Claim Process

- Document each step or phase
  - Board Resolutions
  - Proof of Notice
  - Legal Protection
- Protection Against Fraud / Bad Publicity

#### WHEN DOES THE DISABILITY PROCESS START?

- Establish a "pro-active" policy on Retirement System membership.
- Board may request prior medical / employment records and may require pre-membership examinations
  - Ensures that medical review process is consistent
  - Establishes baseline of medical condition (pre-existing injuries)

#### WHEN DOES THE DISABILITY PROCESS START?

- Board may wish to incorporate pre-employment medical reports.
- Cost savings
- Applicant's time and privacy

- Policies, Procedures and Forms
  - Disability Retirement Procedure
  - Disability Retirement Re-Examination Procedure
- Comprehensive Application
- Authorization to Obtain Medical Records
- Obtain Relevant Records / Information
  - Medical and Employment Files; Interrogatories

- Fact Finding Independent Investigation
  - Witness Interviews
  - Incident Reports
  - Medical Reports
  - Background Checks
  - Video Tapes

- Appoint Examining Physician or Medical Review Board
  - Independent Medical Examinations (IME)
  - Specialist / expert in field of claimed disability
  - Responsibility of Medical Advisor / Committee
    - Duty is to the Board
    - Shall arrange for and pass upon all medical examinations
    - Investigate all essential matters of a medical nature
    - Report in writing conclusions, recommendations and opinions

- Review of Medical Report and Presentation of Testimony
  - Formal / Informal hearing
  - Board to receive copies of all medical & incident reports
- Frequency and / or Waiver of Re-Examinations

- Burden of Proof
  - Burden of proving entitlement to disability benefits is ON THE APPLICANT
  - Standard is "Preponderance of the Evidence" – More Likely than Not
- Eligibility requirements are those established in the plan document
- Courts review Board decisions using an "arbitrary and capricious" standard
- Employment Standard:"... for duty in ..."

- Employment Standard: "... totally and permanently incapacitated for duty in the employ of..."
  - Department Standard
  - Job Classification Standard
  - Municipal-wide Standard

- Permanent vs. Temporary
  - What is permanent?
  - Ability of Board to require reasonable medical treatment / therapy
  - Re-examination period
- Total vs. Partial
  - Collective bargaining provisions re: light duty
  - Reasonable Accommodations: Americans with Disabilities Act (ADA)

- Duty vs. Non-duty
  - Determination vested in the Board
  - "In the performance of duty" or "Natural and proximate result of causes arising out of and in the course of employment"
  - Prior medical history and reports
  - Worker's Compensation Presumptions Heart and Lung Act

### Disability Benefit Offset

- Worker's Compensation Offset
- Worker's Compensation Offset Policy / Procedure
- General Offset for Gainful Employment
- Monitoring Policy

## Confidentiality / Privacy

- Board recognition of Member's Right to Privacy
  - Health Insurance Portability and Accountability Act (HIPPA)
- Open Meetings Act / Freedom of Information Act
  - No specific exemption: Board may consider material exempt from discussion in open meeting or disclosure on the basis of individual privacy rights under state and federal law

## **Taxation of Disability Benefits**

- BOARD SHOULD NOT RENDER TAX ADVICE
- Disability Benefit Taxation is specific to Calculation of / Entitlement to Benefits
  - If "In the Nature of Worker's Compensation Benefit": Non-Taxable

### **Question / Comments**

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